

# **FOREST RIVER OGV ONE-YEAR LIMITED WARRANTY, CONVERSION ASSEMBLY LIMITED WARRANTY & REGISTRATION**

Thank you for purchasing a Forest River OGV product. This document explains certain rights and limitations provided under the terms of the One-Year Limited Warranty and Conversion Assembly Limited Warranty.

Please review the below carefully.

**The One-Year Limited Warranty and the Conversion Assembly Limited Warranty apply only to Forest River OGV products purchased on or after June 1, 2026.**

## **ONE-YEAR LIMITED WARRANTY**

The Forest River, Inc. ("Forest River") OGV One-Year Limited Warranty covers this conversion van ("Vehicle") for a period of one (1) year from the date of purchase of the Vehicle by the first purchaser when purchased from an authorized, independently owned and operated Forest River dealer. This One-Year Limited Warranty only applies to the first purchaser of the Vehicle. This One-Year Limited Warranty does not cover those items identified in the "Exclusions From Coverage" section of this One-Year Limited Warranty.

This One-Year Limited Warranty covers the Vehicle against "Substantial Defects" in material and workmanship attributable to Forest River's manufacture and assembly of the Vehicle. Substantial Defects for Vehicles designated as transportation models are defects which prevent the Vehicle from performing its intended use as a transportation van. For Vehicles designated as RV models, Substantial Defects are defects that prevent the RV from performing its intended use for short-term recreational camping.

No person has authority to enlarge, amend, or modify this One-Year Limited Warranty. Repair time(s) will not extend the warranty coverage or period in which you may enforce an action, unless prohibited by law. This Vehicle has been sold to an authorized independent dealer of Forest River. The dealer is NOT AN AGENT of Forest River. Forest River is NOT BOUND by any representation or warranty made by the dealer or between the dealer and the purchaser. Forest River SHALL NOT be held to be a party to any aftermarket and/or third party-service contract or warranty.

**THIS ONE-YEAR LIMITED WARRANTY DOES NOT PROMISE OR EXTEND TO FUTURE PERFORMANCE OF THE VEHICLE AND DOES NOT MAKE A REPRESENTATION AS TO HOW THIS VEHICLE WILL PERFORM IN THE FUTURE. THIS ONE-YEAR LIMITED WARRANTY ONLY REPRESENTS WHAT THE REMEDY WILL BE IF A SUBSTANTIAL DEFECT EXISTS WITHIN THE APPLICABLE WARRANTY PERIOD.**

**LIMITATION AND DISCLAIMER OF WARRANTIES: THIS ONE-YEAR LIMITED WARRANTY IS IN PLACE OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS. ANY WARRANTY THAT IS FOUND TO ARISE BY WAY OF STATE OR FEDERAL LAW, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR IMPLIED WARRANTIES OF FITNESS, IS LIMITED TO AND DOES NOT EXTEND BEYOND THE SCOPE AND DURATION OF COVERAGE AS SET FORTH IN THIS ONE-YEAR LIMITED WARRANTY.**

**NOTE: SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**

**DISCLAIMER OF CONSEQUENTIAL DAMAGES: FOREST RIVER SHALL NOT BE RESPONSIBLE OR LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND THAT MAY RESULT FROM BREACH OF THIS ONE-YEAR LIMITED WARRANTY OR ANY IMPLIED WARRANTY. THE DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES SHALL BE INDEPENDENT OF ANY FAILURE OF THE ESSENTIAL PURPOSE OF ANY WARRANTY. THIS ONE-YEAR LIMITED WARRANTY DOES NOT COVER ANY LOSS OF USE OF THE VEHICLE.**

**NOTE: SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

## **EXCLUSIONS FROM COVERAGE**

### **The One-Year Limited Warranty Does Not Apply To:**

- ❖ Use of the Vehicle for any purpose other than its intended use or operation is excluded from coverage under the One-Year Limited Warranty.
- ❖ Vehicle registered, licensed, or predominantly used outside the United States or Canada.
- ❖ Vehicles purchased through an auction, wholesale, or from a dealer or party that is not an authorized dealer of Forest River.
- ❖ Equipment, component parts, or accessories that are working as designed, but with which you are unhappy.
- ❖ Owner maintenance requirements, including but not limited to, maintaining or resealing exterior seals, tightening screws, latches, locks, maintaining air filters, bulbs, caulking and re-caulking, or any other items identified in Owner's Manual as "care and maintenance."
- ❖ Damage or loss related to water leaks due to failure to properly maintain or care for the Vehicle, such as failure to properly maintain exterior seals.
- ❖ Items that are added, installed, or changed after the Vehicle leaves the possession of Forest River.
- ❖ Damage or loss to the Vehicle caused by neglect, misuse, abuse, improper operation, theft, vandalism, improper balancing or overloading, accidents involving the Vehicle, product modification, unprotected electrical hookups, failure to provide routine maintenance, unauthorized modifications, structural attachments, or repairs.
- ❖ Damage or loss caused by normal use or wear, including discoloration or fading of exterior designs, discoloration or fading of fabrics, tearing, or deterioration caused by prolonged exposure to natural elements.
- ❖ Injury, damage or loss caused by improper ventilation, interior or exterior condensation, mold, mildew, or fungi.
- ❖ The chassis including without limitation, any mechanical parts or systems of the chassis, frame, axles, tires, tubes, batteries, gauges, or optional generators.
- ❖ Damage or loss caused by infestation of insects or animals.
- ❖ Damage or loss caused by factors not attributable to Forest River such as road hazards, off road use, rocks, tire wear, tire failure, glass breakage, exposure to fumes emitted by other vehicles, corrosion or rust due to the environment, salt, corrosive chemicals, air pollutants, or condensation.
- ❖ Any appliance, component, system or part of the Vehicle that is covered by another limited warranty. These items include, but are not limited to, roof air conditioners, microwave, refrigerator, oven, stove, CD player, television, DVD player, stereo, speakers, washer, dryer, water heater, camera or furnace. Forest River will administer certain separate appliances and component warranties only during the One-Year Limited Warranty provided by Forest River. Please contact an authorized Forest River dealer for information on non-Forest River warranties. The terms of the One-Year Limited Warranty are not altered in any way by Forest River administering the separate appliance and component warranties.
- ❖ Damages to the fiberglass caps such as rock chips, fading, impact, scratches or failure to maintain all as described herein and set out in the Owner's Manual.
- ❖ Damage or loss caused by the willful or negligent acts of any driver of the Vehicle, an accident involving the Vehicle, or the condition of any road surface.
- ❖ Damage or loss to the Vehicle caused by pulling a tow vehicle, use of the tow vehicle, improper selection or installation of towing hitch, weight distribution, sway control or equalizer equipment, or damage to Vehicle or tow vehicle.

## **CONVERSION ASSEMBLY LIMITED WARRANTY**

This Conversion Assembly Limited Warranty **only** covers this Vehicle for the period beginning upon expiration of the One-Year Limited Warranty and will continue for up to thirty-six thousand (36,000) miles or three (3) years from the date of original purchase of the Vehicle, whichever occurs first, provided the Vehicle is purchased from an authorized, independently owned and operated Forest River dealer. This Conversion Assembly Limited Warranty **only** applies to the first purchaser of the Vehicle and is not transferable. This Conversion Assembly Limited Warranty does **not** cover those items identified here as not covered or items identified in the "Exclusions From Coverage" section of the One-Year Limited Warranty.

This Conversion Assembly Limited Warranty covers **only** Substantial Defects related to Forest River's assembly or workmanship of the following: seats, hardwood, interior walls, cabinetry, and flooring. This Conversion Assembly Limited Warranty does **not** cover the materials used and related to the following; seats, hardwood, interior walls, cabinetry, and flooring. Substantial Defects for Vehicles designated as transportation models are defects which prevent the Vehicle from performing its intended use as a transportation van. For Vehicles designated as RV models, Substantial Defects are defects that prevent the RV from performing its intended use for short-term recreational camping.

NOTE: This Conversion Assembly Limited Warranty is separate from and not a part of the One-Year Limited Warranty provided with the Vehicle.

**THIS CONVERSION ASSEMBLY LIMITED WARRANTY DOES NOT PROMISE OR EXTEND TO FUTURE PERFORMANCE AND DOES NOT MAKE A REPRESENTATION AS TO HOW THIS VEHICLE WILL PERFORM IN THE FUTURE. THIS CONVERSION ASSEMBLY LIMITED WARRANTY ONLY REPRESENTS WHAT THE REMEDY WILL BE IF A SUBSTANTIAL DEFECT EXISTS.**

**LIMITATION AND DISCLAIMER OF WARRANTIES: THIS CONVERSION ASSEMBLY LIMITED WARRANTY IS IN PLACE OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS. ANY WARRANTY THAT IS FOUND TO ARISE BY WAY OF STATE OR FEDERAL LAW, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR IMPLIED WARRANTIES OF FITNESS, IS LIMITED TO AND DOES NOT EXTEND BEYOND THE SCOPE AND DURATION OF COVERAGE AS SET FORTH IN THIS CONVERSION ASSEMBLY LIMITED WARRANTY.**

**NOTE: SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**

No person has authority to enlarge, amend, or modify this Conversion Assembly Limited Warranty. Repair time(s) will not extend the warranty coverage or period in which you may enforce an action, unless prohibited by law. This Vehicle has been sold to an independent authorized dealer of Forest River. The dealer is **not an agent** of Forest River. Forest River is **not bound** by any representation or warranty made by the dealer or between the dealer and the purchaser. Forest River **shall not** be held to be a party to any aftermarket and/or third party-service contract or warranty.

**DISCLAIMER OF CONSEQUENTIAL DAMAGES: FOREST RIVER SHALL NOT BE RESPONSIBLE OR LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND THAT MAY RESULT FROM BREACH OF THIS CONVERSION ASSEMBLY LIMITED WARRANTY OR ANY IMPLIED WARRANTY. THE DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES SHALL BE INDEPENDENT OF ANY FAILURE OF THE ESSENTIAL PURPOSE OF ANY WARRANTY. THIS CONVERSION ASSEMBLY LIMITED WARRANTY DOES NOT COVER ANY LOSS OF USE OF THE VEHICLE.**

**NOTE: SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

## **IMPORTANT TERMS APPLICABLE TO FOREST RIVER WARRANTIES**

### **SERVICE**

It is normal to expect some warranty service during the One-Year Limited Warranty or the Conversion Assembly Limited Warranty periods. If the need for warranty service should arise, you should contact your independent authorized selling dealer (to the extent possible) or local independent authorized dealer to schedule the repairs. Owner shall deliver this Vehicle for warranty service within a reasonable time after discovery of the Substantial Defect and within the applicable warranty period. All expenses incurred in obtaining warranty service, including but not limited to gas, mileage, accommodations, and any loss of revenue, shall be the Owner's responsibility.

Please note: Forest River does not control authorized independent dealerships or the scheduling of repairs at their facilities and you may encounter delays.

If you encounter difficulty obtaining warranty service, please contact Forest River's Customer Service Department at: Post Office Box 3030, Elkhart, Indiana 46515-3030 or 574-825-7000. For more information regarding Forest River service contacts please visit [www.forestriverinc.com](http://www.forestriverinc.com).

### **DEFECT vs. DAMAGE**

Subject to the Exclusions from Coverage section of the One-Year Limited Warranty and exclusions set forth in the Conversion Assembly Limited Warranty, the Forest River One-Year Limited Warranty and Conversion Assembly Limited Warranty only cover "Substantial Defects" in materials or workmanship attributable to Forest River's manufacturer and assembly of the Vehicle, not "damages." "Damages" include issues or repairs stemming from misuse or collision that occurs after the purchase of the Vehicle by the first purchaser, as well as repairs due to lack of maintenance because it is the owner's responsibility to maintain the Vehicle, see Owner Responsibilities and Maintenance below.

### **GOODWILL REPAIRS**

Performance of repairs on the Vehicle which are "Excluded from Coverage", exclusions set forth in the Conversion Assembly Limited Warranty or after expiration of the One-Year Limited Warranty or Conversion Assembly Limited Warranty periods shall be considered "Goodwill" repairs. Forest River is not obligated to perform Goodwill repairs and performance of Goodwill repairs shall not alter the express terms of the applicable One-Year Limited Warranty or Conversion Assembly Limited Warranty.

### **REPAIR REMEDY AND NOTICE**

Forest River's **sole obligation** under the One-Year Limited Warranty or Conversion Assembly Limited Warranty is to repair any covered Substantial Defect discovered within the applicable One-Year Limited Warranty or Conversion Assembly Limited Warranty periods if not excluded under the terms of the One-Year Limited Warranty or Conversion Assembly Limited Warranty. If the authorized selling dealer or local independent authorized dealer does not adequately repair the Vehicle, the Owner must provide **written notice** by contacting Forest River IN WRITING at Post Office Box 3030, Elkhart, Indiana 46515-3030 and advise it of any Substantial Defect(s), including a list of the Substantial Defect(s), and provide Forest River (and not the authorized dealer) an opportunity to repair the Vehicle. Forest River may require the Owner to deliver the Vehicle to another authorized Forest River dealer or its factory facilities. Forest River, at its sole option, may cover the reasonable costs of transporting the Vehicle to its factory. Refusal to allow Forest River an opportunity to repair the Vehicle will void warranty coverage for the identified Substantial Defect(s).

### **EXHAUSTION OF REMEDY BEFORE LEGAL ACTION**

**OWNER MUST PROVIDE WRITTEN NOTICE AS DESCRIBED IMMEDIATELY ABOVE AND PERMIT FOREST RIVER THE OPPORTUNITY TO REPAIR THE VEHICLE BEFORE OWNER MAY INITIATE ANY ACTION TO SEEK LEGAL OR EQUITABLE REMEDIES FOR BREACH OF THE ONE-YEAR LIMITED WARRANTY, CONVERSION ASSEMBLY LIMITED WARRANTY OR ANY IMPLIED WARRANTIES.**

## **OWNER'S RESPONSIBILITIES AND MAINTENANCE**

**MAINTENANCE:** This Vehicle and its component parts will require routine maintenance, service, cleaning, and care. Information regarding recommended and/or required routine maintenance can be found in the Owner's Manual. You, as the individual owner of the Vehicle, are responsible for ensuring all recommended and/or required routine maintenance is performed timely and correctly. Maintenance services are excluded from the One-Year Limited Warranty and the Conversion Assembly Limited Warranty.

**WARRANTY REGISTRATION:** Owner shall complete and return a warranty registration form at time of purchase. The return of this registration is a condition precedent to warranty coverage and failure to return the completed warranty registration will invalidate the One-Year Limited Warranty and the Conversion Assembly Limited Warranty.

## **PARTS AND DESIGN CHANGES**

Forest River reserves the right to change the parts and design of its vehicles from time to time without notice and with no obligation to maintain spare parts or make corresponding changes in products previously manufactured by Forest River.

## **WARRANTY REPAIRS AND ACCEPTANCE OF TERMS**

When you request and accept the performance of warranty repairs under the terms of the One-Year Limited Warranty or Conversion Assembly Limited Warranty, you are accepting all terms of the One-Year Limited Warranty and Conversion Assembly Limited Warranty, including but not limited to, warranty limitations and disclaimers, the forum selection clause, and the clause reducing the time period when a lawsuit must be filed for any breach of warranty.

## **LEGAL REMEDIES**

**THE ENTIRETY OF THE ONE-YEAR LIMITED WARRANTY AND THE CONVERSION ASSEMBLY LIMITED WARRANTY SHALL BE INTERPRETED AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF INDIANA.**

**EXHAUSTION OF REMEDY BEFORE LEGAL ACTION: OWNER MUST PROVIDE WRITTEN NOTICE AS DESCRIBED IMMEDIATELY ABOVE AND PERMIT FOREST RIVER THE OPPORTUNITY TO REPAIR THE VEHICLE BEFORE OWNER MAY INITIATE ANY ACTION TO SEEK LEGAL OR EQUITABLE REMEDIES FOR BREACH OF THE ONE-YEAR LIMITED WARRANTY, CONVERSION ASSEMBLY LIMITED WARRANTY OR ANY IMPLIED WARRANTIES.**

**ANY ACTION FOR BREACH OF THE ONE-YEAR LIMITED WARRANTY, CONVERSION ASSEMBLY LIMITED WARRANTY, ANY IMPLIED WARRANTY, REVOCATION OF ACCEPTANCE OR ANY ACTION TO ENFORCE ANY PORTION OF THE ONE-YEAR LIMITED WARRANTY OR THE CONVERSION ASSEMBLY LIMITED WARRANTY MUST BE COMMENCED WITHIN NINETY (90) DAYS OF THE EXPIRATION OF THE APPLICABLE WARRANTY PERIOD. SOME STATES DO NOT PERMIT REDUCTION OF THE STATUTE OF LIMITATIONS, SO THIS LIMITATION MAY NOT APPLY TO YOU.**

**EXCLUSIVE JURISDICTION FOR DECIDING LEGAL DISPUTES RELATING TO THE ONE-YEAR LIMITED WARRANTY OR THE CONVERSION ASSEMBLY LIMITED WARRANTY, AN ALLEGED BREACH OF WARRANTY, BREACH OF IMPLIED WARRANTIES, OR REPRESENTATIONS OF ANY KIND MUST BE FILED IN THE COURTS WITHIN THE STATE OF INDIANA.**

**ANY AND ALL CLAIMS OR CAUSES OF ACTION ARISING OUT OF OR RELATING TO THE ONE-YEAR LIMITED WARRANTY, THE CONVERSION ASSEMBLY LIMITED WARRANTY OR IMPLIED WARRANTY SHALL BE GOVERNED BY THE LAWS OF THE STATE OF INDIANA, WHETHER SUCH CLAIMS SOUND IN CONTRACT, TORT, OR STATUTE (INCLUDING THE STATUTE OF LIMITATIONS), WITHOUT GIVING EFFECT TO ANY CONFLICT OF LAW RULE THAT WOULD RESULT IN THE APPLICATION OF THE LAWS OF A DIFFERENT JURISDICTION.**

**Note: Any authorization or performance of repairs, attempt to resolve a complaint, or request for warranty service shall not constitute a waiver of Forest River's rights and shall not extend the warranty coverage period or when you must commence an action to enforce any breach of warranty claim, unless prohibited by state law.**

**THE ABOVE ONE-YEAR LIMITED WARRANTY AND THE CONVERSION ASSEMBLY LIMITED WARRANTY GIVE YOU SPECIFIC LEGAL RIGHTS YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE AND CANADIAN PROVINCE TO PROVINCE.**